

First Craven Sanitary District
Online and Telephone Payments

Please note that online and telephone payments will be posted to your water account within 1 and 3 business days.

To avoid cutoff for nonpayment, your past due balance must be paid before 5:00 p.m. on the 15th of that month. Payments made after this time may not be posted to your water account before cutoffs are performed. If you miss this deadline and are locked off for nonpayment, you will still be responsible for the reconnection fee and any amount due prior to reinstating service.

If your account has been locked off for nonpayment, the full balance due plus \$35 reconnect fee must be paid to reinstate service. If paying by credit card online or by phone, service will be reinstated the following business day. For same day service, you must make payment in the office. Only cash, check, or money order payments are accepted in the office.